

(Incorporated in Hong Kong with limited liability)
Stock Code: 1299

19 September 2019

Dear Sir or Madam,

Letter to New Registered Shareholders

- Election of Languages and Means of Receipt of Corporate Communications

We are pleased to enclose the interim report 2019 (in both English and Chinese) of AIA Group Limited (the "Company") for your attention.

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited and the articles of association of the Company, the shareholders of the Company may elect to receive Corporate Communications^(Note) (i) in printed form, in English and/or Chinese (the "Printed Version") or (ii) by electronic means through the Company's website at www.aia.com and Hong Kong Exchanges and Clearing Limited's website at www.hkexnews.hk (the "HKEX website") (the "Website Version").

You are encouraged to elect the Website Version which is environmentally friendly and also reduces printing and distribution costs. To make your election, please complete and sign the enclosed reply form (the "Reply Form") and return it to the Company c/o the Company's share registrar, Computershare Hong Kong Investor Services Limited (the "Share Registrar") at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong by post using the mailing label provided at the bottom of the Reply Form (a stamp is not needed if posted in Hong Kong) or by hand delivery. The Reply Form may also be downloaded from the Company's website or the HKEX website.

If the Company does not receive your duly completed and signed Reply Form or receives no response from you indicating your objection to access Corporate Communications through the Website Version by 17 October 2019, you are deemed to have elected the Website Version instead of the Printed Version.

If you have elected (or are deemed to have elected) the Website Version, the Company will, on the same day when the Printed Version is mailed, notify you of the publication of such Corporate Communications on the Company's website and the HKEX website by email or, if no email address is provided, by post to your address as appearing in the Company's register of members.

You may send a request at any time by reasonable notice in writing to the Company c/o the Share Registrar or via email at aia.ecom@computershare.com.hk or write to the Share Registrar to change your choice of language and/or means of receipt of Corporate Communications, the Company will promptly, upon your request, send the requested Corporate Communications to you in printed form free of charge or by electronic means.

Please note that printed copies of the English and Chinese versions of all Corporate Communications will be available from the Company or the Share Registrar on request, and both versions will also be available on the Company's website at www.aia.com and the HKEX website.

Should you have any queries in relation to this letter, please call the enquiry hotline of the Share Registrar at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays or send an email to aia.ecom@computershare.com.hk.

Yours faithfully, **AIA Group Limited**

Note: Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the annual report, interim report, notice of meeting, circular and proxy form.

REPLY FORM 回條

AIA Group Limited (the "Company") To: (Stock Code: 1299)

c/o Computershare Hong Kong Investor Services Limited

17M Floor, Hopewell Centre

183 Queen's Road East, Wanchai, Hong Kong

(股份代號:1299)

經香港中央證券登記有限公司 香港灣仔皇后大道東183號

友邦保險控股有限公司(「本公司」)

合和中心17M樓

I/We would like to receive the Corporate Communications* in the manner indicated below: 本人 / 我們欲以下列方式收取公司補訊*

(Please mark "X" in ONLY ONE of the following boxes)

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rsion) with a notification letter mailed to my/our address when Corporate Communications are published; OR 閱覽本公司網站(www.aia.com)刊發之公司通訊網上版本,以代替印刷本,並在公司通訊刊發時郵寄通知信函至本人/我們的地址;或 to receive the printed English version of all Corporate Communications ONLY; OR 僅收取所有公司通訊的英文印刷本;或

to receive the printed Chinese version of all Corporate Communications ONLY; OR

僅收取所有公司通訊的中文印刷本;或

to receive both the **printed English and Chinese versions** of all Corporate Communications; **OR** 收取所有公司通訊的**英文及中文印刷本**;或

by electronic means through the Company's website (www.aia.com) (instead of printed version) with an email notification to the following email address when Corporate Communications are published. 閱覽本公司網站(<u>www.aia.com</u>)刊發之公司通訊網上版本,以代替印刷本,並在公司通訊刊發時通過以下電郵地址收取電郵通知。

Email Address 電郵地址	
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Signature:

Contact telephone number: 聯絡電話號碼:

> Date: 日期:

姓名:

Name:

附註

- 請請養殖受 關下之所資料。
 If the Company does not receive this Reply Form or receive a response indicating your objection by 17 October 2019, you are deemed to have elected the Website Version. We will then send the Company's printed notification letter by post to your address appearing in the register of members of the Company maintained by the Company's share registrar or an email notification to your email address as indicated above when the Corporate Communications are published on the Company's website and the HKEX website.

 (格洛本公司第2019年10月17日/伊东坡到 图下的阅读家 图下表示发酵的阅读。图下表示发酵的阅读。图下海被提作逻择第上版本。本公司將在公司通訊登載於本公司劉站及香港交易所劉站後根據本公司證券登記處所存置本公司股東名
 册列示的地址整备等通知信函子。图下或要霍郵通知至以上所示的電郵地址。

 By selecting the Website Version i.e. to read Corporate Communications published on the Company's website and the HKEX website in place of receiving printed copies, you have expressly consented to waive the right to receive Corporate Communications in printed form.

 在選擇劑上版本(即閱豐在本公司辦站及香港交易所辦的養飲公司通訊)以代替收取印刷本後、图下已明示同意放棄收取公司通訊印刷本的使用》。

- 性發揮到上版等。中國實施中公司對於及香港交易所到於意報的公司细訊)以代替稅城印刷不發。 陽下巴河不同意放棄稅取公司细訊印刷不停槽物。

 [Fyour shares are held in joint names, the shareholder whose name stands first on the register of members of the Company in respect of the joint holding should sign this Reply Form in order to be valid.

 如屬聯名股東,則本同條須由發有過聯名持及名列於本公司股東名冊上首位之股東簽署,方為有效。

 The above instruction will apply to all future Comprante Communications to be sent to shareholders of the Company until you notify otherwise by reasonable notice in writing to the Company of the Company's share registrar, Computershare Hong Kong Investor Services Limited, 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong or send an email to the Company's share registrar at aia.ecom@computershare.com.hk.

 上接着示题用於將來寄發子本公司股東之所各公司總別,直至 關下透過本公司總分卷後記處,香港中央證券發記局與公司,地址為香港灣任星行道東183號台和中心17M樓,或以電動方式發送至過去ecom@computershare.com.hk.

 Shareholders are entitled to change their choice of language and/or means of receipt of the Corporate Communications at any time by reasonable notice in writing to the Company's share registrar. Such
- notice may also be sent via email at aia.ecom@computershare.com.hk. 股東有權隨時透過本公司證券登記處向本公司證交合理書面通知,要求更改收取公司通訊之語言及 / 或方式的選擇。股東亦可透過電郵簽送該通知至aia.ecom@computershare.com.hk
- 版集有權關時變獨多公司被券登配歲例多公司總文管理書間週期,要來更改取銀公司週間公前言及/與方式的選擇。放集外可愛獨电郵委检察週刊至<u>ata.ecom@computershare.com.hk</u>。
 For the avoidance of doubt, the Company does not accept any other instructions given on this Reply Form.
 為免存疑,任何在本同樣上的任何額外指示,本公司將不予處理。
 Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the annual report, interin report, notice of meeting, circular and proxy form.
 除業另有註明,公司週間乃指本公司已發出或將予發出以供其任何證券的持有人參照或採取行動的任何文件,其中包括但不限於年報、中期報告、會議通告、通函及代表委任表格。

PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料聲明

- 國人資料學明
 "Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO").
 本聲明中所指的「個人資料」與香港法例第486章《個人資料(私廳)條例》(「《私廳條例》」)中「個人資料」的涵義相同。
 Your Personal Data provided in this Reply Form will be used in connection with processing your request in respect of language and/or means of receiving Corporate Communications. Your supply of Personal Data to the Company is on a voluntary basis. In case of a failure to provide sufficient information, the Company no to able to process your instructions and/or requests as stated in this Reply Form.

 图下於本回條所提供的個人資料將用以處理 图下有關接收公司通訊之語言及/或方式的要求。 图下是自顧向本公司提供個人資料。若 图下未能提供足夠資料,本公司可能無法處理 图下在本回條上所述的指

 "是我人才都可以
- 關下於本同條所提供的個人資料將用以處理 閣下有關接收公司理訊之語言及/ 取力入时变水。 陶 「定日報門子名 写现在可谓人名 改要求。 我人或要求。 Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, its share registrar, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will be retained for such period as may be necessary for our verification and record purposes. 本公司可就任何所說明的用途或在法例规定的情况下,將 閣下的個人資料接露或轉移給本公司的附屬公司、證券登記處、及/或其他公司或團體,並將在適當期間保留該等個人資料作核實及紀錄用途。 You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data should be in writing, by mail to the Personal Data Privacy Officer of Computershare Hong Kong Investor Services Limited at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong or by email at hinfo@computershare.com.hk. 图下有情思转移 化悬矩條例)的核文者因及/或修改 图下的個人资料。任何該等查图及/或修改图人资料的要求均須以書面方式郵寄至香港中央證券登記有限公司(地址為香港灣仔皇后大道東183號合和中心17M樓)向個人资料私歷主任提出,或電郵至hkinfo@computershare.com.hk。

郵寄標籤 MAILING LABEL

香港中央證券登記有限公司

Computershare Hong Kong Investor Services Limited 簡便回郵號碼 Freepost No. 37 香港 Hong Kong

閣下寄回此回條時,請將郵寄標籤剪貼於信封上。 如在本港投寄毋須貼上郵票。 Please cut the mailing label and stick it on the envelope to return this Reply Form to us.

No postage is necessary if posted in Hong Kong.

