

(Incorporated in Hong Kong with limited liability)
Stock Code: 1299

12 April 2019

Dear Sir or Madam,

Letter to New Registered Shareholders

- Election of Languages and Means of Receipt of Corporate Communications

We are pleased to enclose the annual report 2018 (in both English and Chinese) and circular dated 12 April 2019 containing the notice of the annual general meeting together with the proxy form of AIA Group Limited (the "Company") for your attention.

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the "Hong Kong Stock Exchange") and the articles of association of the Company, the shareholders of the Company (the "Shareholders") may elect to receive the Corporate Communications (i) in printed form, in English and/or Chinese (the "Printed Version") or (ii) by electronic means through the Company's website at www.aia.com and the Hong Kong Stock Exchange's website at www.hkexnews.hk (the "HKEX website") (the "Website Version").

You are encouraged to elect to receive the Website Version which is environmentally friendly and also reduces printing and distribution costs. To make your election, please complete and sign the enclosed reply form ("Reply Form") and return it to the Company c/o the Company's share registrar, Computershare Hong Kong Investor Services Limited (the "Share Registrar") at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong by post using the mailing label provided at the bottom of the Reply Form (a stamp is not needed if posted in Hong Kong) or by hand delivery. The Reply Form may also be downloaded from the Company's website or the HKEX website.

If the Company does not receive your duly completed and signed Reply Form or receives no response from you indicating your objection to access the Corporate Communications through the Website Version by 10 May 2019, you are deemed to have elected the Website Version instead of the Printed Version.

If you have elected (or are deemed to have elected) the Website Version, the Company will, on the same day when the Printed Version is mailed, notify you of the publication of such Corporate Communication on the Company's website and the HKEX website by email or, if no email address is provided, by post to your address as appearing in the Company's register of members.

You may send a request at any time by reasonable notice in writing to the Company c/o the Share Registrar or via email at aia.ecom@computershare.com.hk or write to the Share Registrar to change your choice of language and/or means of receipt of the Corporate Communications, the Company will promptly, upon your request, send the requested Corporate Communications to you in printed form free of charge or by electronic means.

Please note that printed copies of the English and Chinese versions of all Corporate Communications will be available from the Company or the Share Registrar on request, and both versions will also be available on the Company's website at www.aia.com and the HKEX website.

Should you have any queries in relation to this letter, please call the enquiry hotline of the Share Registrar at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays or send an email to aia.ecom@computershare.com.hk.

Yours faithfully, **AIA Group Limited**

Note: Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the annual report, interim report, notice of meeting, circular and proxy form.

REPLY FORM 回條

AIA Group Limited (the "Company") To:

(Stock Code: 1299)

c/o Computershare Hong Kong Investor Services Limited

17M Floor, Hopewell Centre

183 Queen's Road East, Wanchai, Hong Kong

友邦保險控股有限公司(「本公司」) (股份代號:1299)

經香港中央證券登記有限公司 香港灣仔皇后大道東183號

合和中心17M樓

I/We would like to receive the Corporate Communications* in the manner indicated below: 本人/我們欲以下列方式收取公司通訊*:

(Please mark "X" in ONLY ONE of the following h

Name: 姓名:		Date: 日期:
Signatu 簽名:	re:	Contact telephone number: 聯絡電話號碼:
	Email Address 電郵地址	
	to receive the printed Chinese version of all Corporate Communicat 僅收取所有公司通訊的中文印刷本;或 to receive both the printed English and Chinese versions of all Cor收取所有公司通訊的 英文及中文印刷本;或 by electronic means through the Company's website (<u>www.aia.com</u>) Corporate Communications are published. 閱覽本公司網站(<u>www.aia.com</u>)發表之公司通訊網上版本,以代替印	porate Communications; OR (instead of printed version) with an email notification to the following email address when the
	Communications are published; OR 閱覽本公司網站(<u>www.aia.com</u>) 赞表之公司通訊網上版本,以代替F to receive the printed English version of all Corporate Communicat僅收取所有公司通訊的 英文印刷本;或	印刷本,並在公司通訊刊發時郵寄通知信函至本人/我們的地址;或ions ONLY; OR
	ank A in OAL OAL of the following lookes) 力選擇中,僅在其中一個空格內劃上「X」號) by electronic means through the Company's website (www.aja.com)	(instead of printed version) with a notification letter mailed to my/our address when the Corporat

姓名:

附註

- 請請楚填愛 關下之所有資料。

 If the Company does not receive this Reply Form or receive a response indicating your objection by 10 May 2019, you are deemed to have elected to receive the Website Version. We will then send the Company's printed notification to your address appearing in the register of members of the Company maintained by the Company's share registrar or an email notification to your email address as indicated above when the Corporate Communications are published on the Company's website and the HKEX website.

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- 在選擇網上版本(即閱覽在本公司辦就及聯交所辦就養藏的公司通訊)以代替收取印刷本後。 關下已明示同意放棄收取公司通訊印刷本的權利。
 If your shares are held in joint names, the shareholder whose name stands first on the register of mere register of mere company in respect of the joint holding should sign this Reply Form in order to be valid.
 如屬聯名股東,則本可條須由就有關聯名持股名列於本公司股東名冊上首位之股東簽署,方為有效。

 To all particular will apply to all future Corporate Communications to be sent to shareholders of the Company until you notify otherwise by reasonable notice in writing to the Company's share registrar at aia.ecom@computershare.com.bk.

 上述指示週刊於釋來寄養于本公司股東之所有公司通新,直至 图下發出新子台理書面通知于本公司證券發記處。香港中央證券發記有限公司,地址為香港灣行星后大道東183號台和中心17M樓,或以電郵方式發送至aia.ecom@computershare.com.bk.

 Shareholders are entitled to change their choice of language and/or means of receipt of the Corporate Communications at any time by reasonable notice in writing to the Company's share registrar. Such notice may also be entity in a product of the company's share registrar. Such notice may also be entity and the shareholders are entitled to change their choice of language and/or means of receipt of the Corporate Communications at any time by reasonable notice in writing to the Company's share registrar. Such notice may also be entity in entitied to change their choice of language and/or means of receipt of the Corporate Communications at any time by reasonable notice in writing to the Company's share registrar. Such notice may also be entity as entity and the company's share registrar. Such notice may also be

snarenouers are entitied to change their conce of language analor means of receipt of the Companications at any time by reasonable notice in writing to the Company's share registrar. Such notice may also be sent via email at <u>tan-ecome (competershare.com.hk</u>.

B東有權關時發出台理書面碰知于本公司證券餐記蔵。要求更改收取公司通訊之語言版本及/或收取方式的選擇。股東亦可透過電郵發出更改通知至<u>aia.ecom@computershare.com.hk</u>。

For the avoidance of doubt, the Company does not accept any other instructions given on this form.

為免存疑,任何在本回錄上的任何觀外指示,本公司將不予處理。

Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the annual report, interim report, notice of meeting, circular and proxy form.

除来另有註明,公司通訊另指本公司已發出或將下發出以供其任何證券的持有人參照或採取行動的任何文件,其中包括但不限於年報、中期報告、會議通告、通函及代表委任表格。

PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料聲明

關人資料聲明
"Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO").
本聲明中所指的「個人資料」與香港法例第486章《個人資料(私廳)條例》(〔《私廳條例》])中「個人資料」的涵義相同。
Your Personal Data provided in this form will be used in connection with processing your request in respect of language and/or means of receiving Corporate Communications. Your supply of Personal Data to the Company is on a voluntary basis. In case of a failure to provide sufficient information, the Company may not be able to process your instructions and/or requests as stated in this form.
關下於本同條所提供的個人資料將用以處理 關下有關接收公司通訊之語言及/或方式的要求。 關下是自顧向本公司提供個人資料。若 關下未能提供足夠資料。本公司可能無法處理 關下在本回條上所述的指示及/或要求。

關下充本同條所提供的個人資料將用以處理 閣下有關接收公司理訊之語言及/ 政力入时安外。 陶丁疋日與四丁中公司建立四個人資料。 图下在日報四十五日建立四個人资料, 1972年 19

郵寄標籤 MAILING LABEL

香港中央證券登記有限公司

Computershare Hong Kong Investor Services Limited 簡便回郵號碼 Freepost No. 37 香港 Hong Kong



閣下寄回此回條時,請將郵寄標籤剪貼於信封上。 如在本港投寄毋須貼上郵票。

Please cut the mailing label and stick it on the envelope to return this Reply Form to us.

No postage is necessary if posted in Hong Kong.

