AIA Group Limited
友邦保險控股有限公司
(Incorporated in Hong Kong with limited liability)
Stock Codes: 1299 (HKD counter) and 81299 (RMB counter)

NOTIFICATION LETTER

29 July 2026

Dear Registered Shareholder(s),

New Arrangements on Dissemination of Corporate Communications

In accordance with the Rules Governing The Listing of Securities on The Stock Exchange of Hong Kong Limited (the "**Listing Rules**"), the Articles of Association of AIA Group Limited (the "**Company**") and the Companies Ordinance (Chapter 622 of the Laws of Hong Kong), the Company is writing to notify you that it has adopted electronic dissemination for its Corporate Communications[Note 1] by making them available on the websites of the Company and the Hong Kong Exchanges and Clearing Limited ("**HKEX**").

All future Corporate Communications will be disseminated electronically through: (1) the Company's website at www.aia.com, which can be accessed by clicking 'Hong Kong Stock Exchange Announcements' in the 'Investor Relations' section; and (2) the HKEX's website at www.hkexnews.hk. The Company will only send Corporate Communications (other than Actionable Corporate Communications[Note 2]) in printed or electronic form to its shareholders upon request.

Pursuant to the Listing Rules, the Company will no longer be required to notify its shareholders of the publication of Corporate Communications on the above websites. You are therefore advised to register for the 'News Alerts' service available under the 'Market Data' section of the HKEX's website at www.hkex.com.hk in order to receive timely alerts on the publication of the Corporate Communications.

Actionable Corporate Communications

The Company is required by the Listing Rules to send Actionable Corporate Communications to each of its shareholders individually.

In this regard, you are asked to provide your email address for the purpose of receiving Actionable Corporate Communications in electronic form (1) by scanning your personalized QR code printed on the enclosed reply form (the "**Reply Form**"), or (2) by completing the Reply Form and returning it to the Company's share registrar (the "**Share Registrar**"), Computershare Hong Kong Investor Services Limited, by post to 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong or by email to aia.ecom@computershare.com.hk. Please ensure that your email address provided is valid and functional.

If you have previously provided your email address to the Share Registrar, you are not required to provide your email address again unless you wish to make any update. In the case where the Company does not receive a valid and functional email address from you, it will send any future Actionable Corporate Communications in printed form to you by post at your address recorded in the Company's register of members.

Certain Actionable Corporate Communications, due to their nature, can only be sent in printed form. You should note that any such documents will therefore be sent to your registered address by post, even if you have provided your email address for the purpose of receiving Actionable Corporate Communications in electronic form.

Request for Corporate Communications in printed or electronic form

Should you wish to receive the English and/or Chinese versions of the Corporate Communications (including Actionable Corporate Communications) in printed form, please (a) complete and return the Reply Form to the Share Registrar by post (to its address as stated above) or by email to aia.ecom@computershare.com.hk; or (b) send an email to aia.ecom@computershare.com.hk, specifying your name, address and request to receive the Corporate Communications in printed form. The printed version of the Corporate Communications will be sent to you free of charge upon receipt of your request in writing.

Even if you have previously chosen to receive Corporate Communications in printed form, you are now requested to make a new election as your previous instruction will lapse after the date of this notification.

Any request to receive Corporate Communications in printed form will expire and cease to be valid one year after receipt by the Share Registrar, or such shorter period upon revocation of the request in writing or if superseded by a subsequent written request. If you wish to continue to receive the Corporate Communications in printed form after the expiry of your original request, you are required to submit a fresh request to the Share Registrar.

You may also at any time change your choice of language and/or means of receipt of all future Corporate Communications by giving reasonable notice in writing to the Share Registrar.

In the case where you have any difficulty in gaining access to the websites of the Company and the HKEX, the Company will, upon your request to the Share Registrar by post or email (postal and email addresses as provided above), send the printed or electronic version of the relevant Corporate Communications to you free of charge.

Details of the above arrangements and a copy of the reply form for requesting Corporate Communications are available on the Company's website under the 'Investor Relations – Shareholder Centre – Dissemination of Corporate Communications' section.

Should you have any queries in relation to this letter, please call the enquiry hotline of the Share Registrar at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays or send an email to aia.ecom@computershare.com.hk.

Yours faithfully,
AIA Group Limited

Note 1: "Corporate Communications" refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the annual report, interim report, notice of meeting, circular and proxy form.

Note 2: "Actionable Corporate Communications" are any Corporate Communications that seek instructions from holders of the Company's securities on how they wish to exercise their rights or make an election as securities holders.

This letter is issued in both the English and Chinese languages. In case of any inconsistency, the English version shall prevail.

REPLY FORM FOR CORPORATE COMMUNICATIONS (FOR REGISTERED SHAREHOLDERS ONLY)
公司通訊回條（僅供登記股東使用）

To: **AIA Group Limited (the "Company")**
c/o Computershare Hong Kong Investor Services Limited (the "Share Registrar")
17M Floor, Hopewell Centre
183 Queen's Road East, Wan Chai, Hong Kong

致： **友邦保險控股有限公司（「本公司」）**
經香港中央證券登記有限公司（「證券登記處」）
香港灣仔皇后大道東183號
合和中心17M樓

I/We refer to the letter dated 29 July 2026 issued by the Company ("Letter") and would like to receive future Corporate Communications in the manner indicated below. Unless otherwise defined herein, the capitalised terms in this Reply Form are defined in the Letter.

就　貴公司於2026年7月29日發出的函件（「該信函」），本人／我們日後欲按以下方式收取所有公司通訊。除本文另有界定外，本回條中所用的詞彙與該信函所界定者具有相同涵義。

(Please **choose ONLY ONE** of the options below)（請從以下選項中**只選擇其中一項**）

Option 1: **Provide your email address for receipt of future Actionable Corporate Communications via electronic dissemination by scanning your personalized QR code** (Not applicable to shareholders who download this Reply Form from website)

Personalized QR Code
專屬二維碼

選項1： **掃瞄　閣下專屬二維碼**（不適用於從網站下載本回條的股東）**提供　閣下之電郵地址，以便日後收取通過電子方式發佈的可供採取行動的公司通訊**

You are **NOT required** to return this Reply Form if you choose Option 1.
如選擇了選項1，　閣下**無須**交回本回條。

Option 2: **I/We hereby provide my/our email address in writing for receipt of future Actionable Corporate Communications via electronic dissemination.**

選項2： **本人／吾等現以書面方式提供本人／吾等之電郵地址，以便日後收取通過電子方式發佈的可供採取行動的公司通訊**

Email address 電郵地址：　　(Please use ENGLISH BLOCK LETTERS 請用英文正楷填寫)

Option 3: **I/We hereby request for receipt of Corporate Communications (including Actionable Corporate Communications) in printed form in the language(s) indicated below** (Please mark "✓" in the below box if applicable)

選項3： **本人／吾等現要求收取以下語言的公司通訊（包括可供採取行動的公司通訊）印刷本**（如適用，請在以下方格內劃上「✓」號）

I/we would like to receive future Corporate Communications in printed copy and noted that this instruction will remain valid for one year from the date of receipt of the instruction by the Share Registrar.
本人／我們日後欲收取公司通訊的印刷本，並已知悉本指示由證券登記處收取指示日期起計一年內有效。

☐ Printed English version only 僅收取英文印刷本　☐ Printed Chinese version only 僅收取中文印刷本　☐ Both printed English and Chinese versions 中文及英文印刷本

Full Name(s) of Registered Shareholder(s):
登記股東全名：
(Please use ENGLISH BLOCK LETTERS 請用英文正楷填寫)

Contact telephone number:
聯絡電話號碼：

Address:
地址：
(Please use ENGLISH BLOCK LETTERS 請用英文正楷填寫)

Signature(s): *(Note 1)*
簽名： *(附註1)*

Date:
日期：

Notes 附註:

1. *If your shares are held in joint names, the shareholder whose name stands first on the Company's register of members in respect of the joint holding should sign this Reply Form in order to be valid.*
   如屬聯名股東，則本回條須由就有關聯名持股名列於本公司股東名冊上首位之股東簽署，方為有效。
2. *Please use legible handwriting when completing this Reply Form.*
   請使用端正清晰的字體填寫本回條。
3. *This Reply Form will be invalid if there is no indicated choice, or no signature or otherwise incorrectly completed.*
   本回條若未有作出選擇、或未有簽署、或在其他方面填寫不正確，則將會作廢。
4. *For the avoidance of doubt, the Company does not accept any other instructions given on this Reply Form.*
   為免存疑，在本回條上的任何額外指示，本公司將不予處理。

PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料聲明

(i) "Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO").
本聲明中所指的「個人資料」與香港法例第486章《個人資料（私隱）條例》(「《私隱條例》」) 中「個人資料」的涵義相同。

(ii) Your Personal Data provided in this Reply Form will be used in connection with, including but not limited to, the Company's electronic dissemination of Corporate Communications and to liaise with you on other matters relating to your holdings in the Company. Your supply of Personal Data to the Company is on a voluntary basis. In case of a failure to provide sufficient information, the Company may not be able to process your instruction and/or request as stated in this Reply Form.
閣下於本回條所提供的個人資料將用於（包括但不限於）有關本公司以電子方式發布公司通訊及就　閣下持有的本公司證券有關的其他事宜上與　閣下聯絡。　閣下是自願向本公司提供個人資料。若　閣下未能提供足夠資料，本公司可能無法處理　閣下在本回條上所述的指示及／或要求。

(iii) Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, the Share Registrar, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will be retained for such period as may be necessary for our verification and record purposes.
本公司可就任何所說明的用途或在法例規定的情況下，將　閣下的個人資料披露或轉移給公司的附屬公司、證券登記處、及／或其他公司或團體，並將在適當期間保留該等個人資料作核實及紀錄用途。

(iv) You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data should be in writing, by mail to the Hong Kong Privacy Officer of the Share Registrar at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong or by email at PrivacyOfficer@computershare.com.hk.
閣下有權根據《私隱條例》的條文查閱及／或修改　閣下的個人資料。任何該等查閱及／或修改個人資料的要求均須以書面方式郵寄至證券登記處（地址為香港灣仔皇后大道東183號合和中心17M樓）向香港隱私主任提出，或發送電郵至PrivacyOfficer@computershare.com.hk。

Mailing Label 郵寄標籤

Computershare Hong Kong Investor Services Limited
香港中央證券登記有限公司
Freepost No. 簡便回郵號碼：37
Hong Kong 香港

Please cut the mailing label and stick it on an envelope to return this form to us.
No postage is necessary if posted in Hong Kong.

當　閣下寄回此回條時，請將郵寄標籤剪貼於信封上。
如在本港投寄，　閣下無需支付郵費或貼上郵票。