



AIA Group Limited
友邦保險控股有限公司

(Incorporated in Hong Kong with limited liability)

Stock Codes: 1299 (HKD Counter) and 81299 (RMB Counter)

16 April 2026

Dear Sir or Madam,

**Letter to New Registered Shareholders
Election of Language and Means of Receipt of Corporate Communications**

The annual general meeting of AIA Group Limited (the “Company”) will be held at 11:00 a.m. on Friday, 22 May 2026 at the Multi-Purpose Hall, G/F, AIA Building, 1 Stubbs Road, Wan Chai, Hong Kong (the “2026 AGM”).

The Company reminds the shareholders of the Company (the “Shareholders”) that they may appoint the chairman of the 2026 AGM as their proxy to vote according to their indicated voting instructions as an alternative to attending the 2026 AGM in person.

We are pleased to enclose the Company’s Annual Report 2025 and circular dated 16 April 2026 containing the notice of the annual general meeting together with proxy form (in both English and Chinese) for your attention.

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited, the Companies Ordinance (Chapter 622 of the Laws of Hong Kong) and the articles of association of the Company, the Shareholders may elect to receive Corporate Communications^(Note) (i) in printed form, in English and/or Chinese (the “Printed Version”) or (ii) by electronic means through the Company’s website at www.aia.com and Hong Kong Exchanges and Clearing Limited’s website at www.hkexnews.hk (the “HKEx’s website”) (the “Website Version”).

You are encouraged to elect the Website Version which is environmentally friendly and also reduces printing and distribution costs. To make your election, please complete and sign the enclosed reply form (the “Reply Form”) and return it to the Company c/o the Company’s share registrar, Computershare Hong Kong Investor Services Limited (the “Share Registrar”) at 17M Floor, Hopewell Centre, 183 Queen’s Road East, Wan Chai, Hong Kong by post using the mailing label provided at the bottom of the Reply Form or by hand delivery. The Reply Form may also be downloaded from the Company’s website or the HKEx’s website.

If the Company does not receive your duly completed and signed Reply Form or receives no response from you by 18 May 2026, you are deemed to have elected the Website Version instead of the Printed Version of all future Corporate Communications, and a notification of the posting of Corporate Communications on the Company’s website and the HKEx’s website will be sent to you by email or, if no email address is provided, by post to your address as it appears on the Company’s register of members.

You may send a request at any time to change your choice of language and/or means of receipt of future Corporate Communications by reasonable notice in writing by mail to the Share Registrar or by email to aia.ecom@computershare.com.hk. Even if you have elected (or are deemed to have elected) to receive the Website Version of all future Corporate Communications but for any reason have difficulty in accessing the relevant Corporate Communications electronically, the Company will send the Printed Version to you free of charge upon your request.

Please note that printed copies of the English and Chinese versions of all future Corporate Communications will be available from the Company or the Share Registrar on request, and the Website Version of both language versions will also be available on the Company’s website and the HKEx’s website.

Should you have any queries in relation to this letter, please call the enquiry hotline of the Share Registrar at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays or send an email to aia.ecom@computershare.com.hk.

Yours faithfully,
AIA Group Limited

Note: Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the annual report, interim report, notice of meeting, circular and proxy form.

