



AIA Group Limited
友邦保險控股有限公司
(Incorporated in Hong Kong with limited liability)
Stock Code: 1299

9 April 2020

Dear Sir or Madam,

Letter to New Registered Shareholders
– Election of Languages and Means of Receipt of Corporate Communications

We are pleased to enclose the Annual Report 2019 (in both English and Chinese) of the Company for your attention. The Environmental, Social and Governance Report 2019 of the Company is available under the sub-section headed “Environmental Social Governance” in the “About AIA” section of the Company’s website at www.aia.com and Hong Kong Exchanges and Clearing Limited’s website at www.hkexnews.hk (the “HKEX website”).

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited and the articles of association of the Company, the shareholders of the Company may elect to receive the Corporate Communications^(Note) (i) in printed form, in English and/or Chinese (the “Printed Version”) or (ii) by electronic means through the Company’s website at www.aia.com and the HKEX website (the “Website Version”).

You are encouraged to elect the Website Version which is environmentally friendly and also reduces printing and distribution costs. To make your election, please complete and sign the enclosed reply form (the “Reply Form”) and return it to the Company c/o the Company’s share registrar, Computershare Hong Kong Investor Services Limited (the “Share Registrar”) at 17M Floor, Hopewell Centre, 183 Queen’s Road East, Wanchai, Hong Kong by post using the mailing label provided at the bottom of the Reply Form or by hand delivery. The Reply Form may also be downloaded from the Company’s website or the HKEX website.

If the Company does not receive your duly completed and signed Reply Form or receives no response from you indicating your objection to access the Corporate Communications through the Website Version by 7 May 2020, you are deemed to have elected the Website Version instead of the Printed Version.

If you have elected (or are deemed to have elected) the Website Version, the Company will, on the same day when the Printed Version is mailed, notify you of the publication of such Corporate Communications on the Company’s website and the HKEX website by email or, if no email address is provided, by post to your address as appearing in the Company’s register of members.

You may send a request at any time by reasonable notice in writing to the Company c/o the Share Registrar or via email at aia.ecom@computershare.com.hk or write to the Share Registrar to change your choice of language and/or means of receipt of Corporate Communications, the Company will promptly, upon your request, send the requested Corporate Communications to you in printed form or by electronic means free of charge.

Please note that printed copies of the English and Chinese versions of all Corporate Communications will be available from the Company or the Share Registrar on request, and both versions will also be available on the Company’s website and the HKEX website.

Should you have any queries in relation to this letter, please call the enquiry hotline of the Share Registrar at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays or send an email to aia.ecom@computershare.com.hk.

Yours faithfully,
AIA Group Limited

Note: Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the annual report, interim report, notice of meeting, circular and proxy form.

