

Dear Sir or Madam,

Letter to New Registered Shareholders

- Notice of Publication of Circular dated 27 April 2020 containing Notice of Annual General Meeting together with the Proxy Form of the Company

- Election of Languages and Means of Receipt of Corporate Communications

The Annual General Meeting ("2020 AGM") of AIA Group Limited (the "Company") will be held at 11:00 a.m. on Friday, 29 May 2020 at the Grand Ballroom, Lower Level I, Kowloon Shangri-La, 64 Mody Road, Tsim Sha Tsui East, Kowloon, Hong Kong.

In light of the continuing risks posed by the Coronavirus Disease 2019 pandemic, the Company strongly encourages shareholders of the Company ("Shareholders") to attend the 2020 AGM via webcast and discourages them to attend in person, and advises Shareholders to appoint the chairman of the 2020 AGM as their proxy to vote according to their indicated voting instructions as an alternative to attending the 2020 AGM in person.

Shareholders not attending the 2020 AGM in person may view a live webcast of the 2020 AGM proceedings through the Company's website at https://sites.media-server.com/mmc-custom-portals/m6/AIA/200529/language.html ("AGM Website"). The 2020 AGM webcast will be opened approximately 30 minutes prior to the commencement of the 2020 AGM and can be accessed from any location with access to the internet with a smart phone, tablet device or computer. Please however note that in accordance with the articles of association of the Company, the Shareholders joining the 2020 AGM via webcast will not be counted towards a quorum nor will they be able to cast their votes online.

TO ACCESS THE WEBCAST, PLEASE FOLLOW THE INSTRUCTIONS ON THE AGM WEBSITE AND ENTER THE FOLLOWING PASSCODE.

Passcode: The passcode will be printed on the individual letter to Shareholder

Please keep the passcode in safe custody for use on the day of the 2020 AGM and do not disclose it to any other person.

We are pleased to enclose the circular dated 27 April 2020 containing the notice of the annual general meeting together with the proxy form of the Company for your attention.

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited and the articles of association of the Company, Shareholders may elect to receive the Corporate Communications^(Note) (i) in printed form, in English and/or Chinese (the "Printed Version") or (ii) by electronic means through the Company's website at <u>www.aia.com</u> and Hong Kong Exchanges and Clearing Limited's website at <u>www.hkexnews.hk</u> (the "HKEX website") (the "Website Version").

You are encouraged to elect the Website Version which is environmentally friendly and also reduces printing and distribution costs. To make your election, please complete and sign the enclosed reply form (the "Reply Form") and return it to the Company c/o the Company's share registrar, Computershare Hong Kong Investor Services Limited (the "Share Registrar") at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong by post using the mailing label provided at the bottom of the Reply Form or by hand delivery. The Reply Form may also be downloaded from the Company's website or the HKEX website.

If the Company does not receive your duly completed and signed Reply Form or receives no response from you indicating your objection to access the Corporate Communications through the Website Version by 25 May 2020, you are deemed to have elected the Website Version instead of the Printed Version.

If you have elected (or are deemed to have elected) the Website Version, the Company will, on the same day when the Printed Version is mailed, notify you of the publication of such Corporate Communications on the Company's website and the HKEX website by email or, if no email address is provided, by post to your address as appearing in the Company's register of members.

You may send a request at any time by reasonable notice in writing to the Company c/o the Share Registrar or via email at <u>aia.ecom@computershare.com.hk</u> or write to the Share Registrar to change your choice of language and/or means of receipt of Corporate Communications, the Company will promptly, upon your request, send the requested Corporate Communications to you in printed form or by electronic means free of charge.

Please note that printed copies of the English and Chinese versions of all Corporate Communications will be available from the Company or the Share Registrar on request, and both versions will also be available on the Company's website and the HKEX website.

Should you have any queries in relation to this letter, please call the enquiry hotline of the Share Registrar at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays or send an email to <u>aia.ecom@computershare.com.hk</u>.

Yours faithfully, AIA Group Limited

27 April 2020

	REPLY FORM 回條
	AIA Group Limited (the "Company") 致: 友邦保險控股有限公司(「本公司」) (Stock Code: 1299) (股份代號: 1299) c/o Computershare Hong Kong Investor Services Limited 經香港中央證券登記有限公司 17M Floor, Hopewell Centre 香港灣仔皇后大道東183號 183 Queen's Road East, Wanchai, Hong Kong 合和中心17M樓 vould like to receive the Corporate Communications* in the manner indicated below: 〈我們欲以下列方式收取公司通訊*:
	 mark "X" in ONLY ONE of the following boxes) 下列選擇中,僅在其中一個空格內劃上「X」號) by electronic means through the Company's website (<u>www.aia.com</u>) (instead of printed version) with a notification letter mailed to my/our address when Corporat Communications are published; OR 國憲本公司綱新(<u>www.aia.com</u>)刊發之公司通訊網上版本,以代替印刷本,並在公司通訊刊發時郵寄通知信函至本人 / 我們的地址;或 to receive the printed English version of all Corporate Communications ONLY; OR 僅收取所有公司通訊的內文印刷本;或 to receive the printed English and Chinese versions of all Corporate Communications; OR 收取所有公司通訊的英文DP刷本;或 to receive both the printed English and Chinese versions of all Corporate Communications; OR 收取所有公司通訊的英文DP刷本;或 by electronic means through the Company's website (<u>www.aia.com</u>) (instead of printed version) with an email notification to the following email address when Corporate Communications are published. 國覽本公司綱新(<u>www.aia.com</u>)刊發之公司通訊網上版本,以代替印刷本,並在公司通訊刊發時通過以下電郵地址收取電郵通知。
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Sign 簽名	ture: Contact telephone number: : 聯絡電話號碼:
Nam 姓名	
(1) 1) 1) 1) 1) 1) 1) 1) 1) 1)	tter by post to your address appearing in the register of members of the Company maintained by the Company's share registrar or an email notification to your email address as indicated above when Corporator maintained and the MEX website. 法常本公司於2020年5月25日仍未收到 關下的回條或 關下表示的電郵地址。 这些Leting the Website Version Le. to read Corporate Communications published on the Company's website and the HKEX website in place of receiving printed copies, you have expressly consented to waive the right ceive Corporate Communications in printed form. 選擇如上版本 (期間愛在公司對就及香港交易所夠站發載的公司通訊) 以代替收取印刷本後, 關下已明示同意放棄收取公司通訊印刷本的權利。 the above instruction will apply to all future Corporate Communications to be sent to shareholders of the Company until you send a request by reasonable notice in writing to the Company's share registra to apple registra of anguage and/or means of receipt of the Corporate Communications. : 並指示循用於常素 密發子 不公司要求之间確決 Corporate Communications. : 這指示循用於常來 不發音子 不公司要求 Company is above instruction will apply to all future Corporate Communications. : 這指示循用於常素 密發子 不公司要求 Company is charter registra to age counce on the reason of receipt of the Corporate Communications. : 這指示循用於將來商發子 不公司要求 Company does not accept any of the Company 要求更改 關下透過不改同還素登記處,希達中, 定義是 希達中, 安藏是登記(成方式的選擇 · accom@computershare.com.ht 下本公司證券登記篇, 在2 關下透過本公司證券登記處, 香港中, 文觀券登記有限公司, 地赴為香港灣行皇后大道東183號合和中心17M懷, 或以電郵方式發送 accom@computershare.com.ht 下本公司證券登記編, of motions given on this Reply Form. . 免疫症: 代育在不同解决LOT(何利)并不会可認要發記處向本公司經安登記彙 or the issued by the Company for the information or action of holders of any of its securities, including but not limited to the annun perf,
女集個。 i) ス iii) ? iii) ? i	NAL INFORMATION COLLECTION STATEMENT 人資料種明 Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO"). 達明中所指的「個人資料」與香港法例第486章《個人資料(私隱)條例》(「《私隱條例》」) 中「個人資料」的涵義相同。 our Personal Data provided in this Reply Form will be used in connection with processing your request in respect of language and/or means of receiving Corporate Communications. Your supply of Personal Data to th ompany is on a voluntary basis. In case of a failure to provide sufficient information, the Company may not be able to process your instructions and/or requests as stated in this Reply Form. IT 於不回條所提供的個人資料將用以處理 關下有關接收公司通訊之語言及/或方式的要求。 關下是自顧向本公司提供個人資料。若 關下未能提供足夠資料,本公司可能無法處理 關下在本回條上所述的 '这/或要求。 our Personal Data may be disclosed or transferred by the Company to its subsidiaries, its share registrar, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will ta tatined for such period as may be necessary for our verification and record purposes. '公司可能任何所說明的用途或在注例規定的情況下,將 圖下的個人資料人資料做露或轉移給本公司的附屬公司、證券登記慮、及/或其他公司或欄機,並將在癒富期間保留該等個人資料作核實及紀錄用途。 ou have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or orrection of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or orrection of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or orrection of your Personal Data in the tert to request access to and/or correction of your Personal Data in acc
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