# AIA Group Limited 

友邦保險控股有限公司
（Incorporated in Hong Kong with limited liability）

Dear Sir or Madam，
Letter to New Registered Shareholders
－Notice of Publication of Circular dated 27 April 2020 containing Notice of Annual General Meeting together with the Proxy Form of the Company
－Election of Languages and Means of Receipt of Corporate Communications
The Annual General Meeting（＂2020 AGM＂）of AIA Group Limited（the＂Company＂）will be held at 11：00 a．m．on Friday， 29 May 2020 at the Grand Ballroom，Lower Level I，Kowloon Shangri－La， 64 Mody Road，Tsim Sha Tsui East，Kowloon，Hong Kong．
In light of the continuing risks posed by the Coronavirus Disease 2019 pandemic，the Company strongly encourages shareholders of the Company（＂Shareholders＂）to attend the 2020 AGM via webcast and discourages them to attend in person，and advises Shareholders to appoint the chairman of the 2020 AGM as their proxy to vote according to their indicated voting instructions as an alternative to attending the 2020 AGM in person．

Shareholders not attending the 2020 AGM in person may view a live webcast of the 2020 AGM proceedings through the Company＇s website at https：／／sites．media－server．com／mmc－custom－portals／m6／AIA／200529／language．html（＂AGM Website＂）． The 2020 AGM webcast will be opened approximately 30 minutes prior to the commencement of the 2020 AGM and can be accessed from any location with access to the internet with a smart phone，tablet device or computer．Please however note that in accordance with the articles of association of the Company，the Shareholders joining the 2020 AGM via webcast will not be counted towards a quorum nor will they be able to cast their votes online．

## TO ACCESS THE WEBCAST，PLEASE FOLLOW THE INSTRUCTIONS ON THE AGM WEBSITE AND ENTER THE FOLLOWING PASSCODE．

## Passcode：The passcode will be printed on the individual letter to Shareholder

Please keep the passcode in safe custody for use on the day of the $\mathbf{2 0 2 0}$ AGM and do not disclose it to any other person．
We are pleased to enclose the circular dated 27 April 2020 containing the notice of the annual general meeting together with the proxy form of the Company for your attention．

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited and the articles of association of the Company，Shareholders may elect to receive the Corporate Communications ${ }^{\text {（Note）}}$（i）in printed form，in English and／or Chinese（the＂Printed Version＂）or（ii）by electronic means through the Company＇s website at www．aia．com and Hong Kong Exchanges and Clearing Limited＇s website at www．hkexnews．hk（the＂HKEX website＂）（the＂Website Version＂）．
You are encouraged to elect the Website Version which is environmentally friendly and also reduces printing and distribution costs．To make your election，please complete and sign the enclosed reply form（the＂Reply Form＂）and return it to the Company c／o the Company＇s share registrar，Computershare Hong Kong Investor Services Limited（the＂Share Registrar＂）at 17M Floor， Hopewell Centre， 183 Queen＇s Road East，Wanchai，Hong Kong by post using the mailing label provided at the bottom of the Reply Form or by hand delivery．The Reply Form may also be downloaded from the Company＇s website or the HKEX website．

If the Company does not receive your duly completed and signed Reply Form or receives no response from you indicating your objection to access the Corporate Communications through the Website Version by 25 May 2020，you are deemed to have elected the Website Version instead of the Printed Version．

If you have elected（or are deemed to have elected）the Website Version，the Company will，on the same day when the Printed Version is mailed，notify you of the publication of such Corporate Communications on the Company＇s website and the HKEX website by email or，if no email address is provided，by post to your address as appearing in the Company＇s register of members．

You may send a request at any time by reasonable notice in writing to the Company c／o the Share Registrar or via email at aia．ecom＠computershare．com．hk or write to the Share Registrar to change your choice of language and／or means of receipt of Corporate Communications，the Company will promptly，upon your request，send the requested Corporate Communications to you in printed form or by electronic means free of charge．
Please note that printed copies of the English and Chinese versions of all Corporate Communications will be available from the Company or the Share Registrar on request，and both versions will also be available on the Company＇s website and the HKEX website．
Should you have any queries in relation to this letter，please call the enquiry hotline of the Share Registrar at（852） 2862 8688 during business hours from 9：00 a．m．to 6：00 p．m．（Hong Kong time），Mondays to Fridays，excluding Hong Kong public holidays or send an email to aia．ecom＠computershare．com．hk．

## REPLY FORM 回條

## To：AIA Group Limited（the＂Company＂）

（Stock Code：1299）
c／o Computershare Hong Kong Investor Services Limited
17M Floor，Hopewell Centre
183 Queen＇s Road East，Wanchai，Hong Kong
I／We would like to receive the Corporate Communications＊in the manner indicated below：本人／我們欲以下列方式收取公司通訊＊
（Please mark＂ X ＂in ONLY ONE of the following boxes）
（請從下列選擇中，僅在其中一個空格內劃上「X」號）
by electronic means through the Company＇s website（www．aia．com）（instead of printed version）with a notification letter mailed to my／our address when Corporate Communications are published；OR
閲覽本公司網站（www．aia．com）刊發之公司通訊網上版本，以代替印刷本，並在公司通訊刊發時郵寄通知信函至本人／我們的地址；或
to receive the printed English version of all Corporate Communications ONLY；OR
僅收取所有公司通訊的英文印刷本；或
to receive the printed Chinese version of all Corporate Communications ONLY；OR
僅收取所有公司通訊的中文印刷本；或
to receive both the printed English and Chinese versions of all Corporate Communications；OR
收取所有公司通訊的英文及中文印刷本；或
by electronic means through the Company＇s website（www．aia．com）（instead of printed version）with an email notification to the following email address when Corporate Communications are published．
関覽本公司網站（www．aia．com）刊發之公司通訊網上版本，以代替印刷本，並在公司通訊刊發時通過以下電郵地址收取電郵通知。
Email Address
電郵地址 $\square$
Signature：
簽名：
Name：
姓名：

致：友邦保險控股有限公司（「本公司」）
（股份代號：1299）
經香港中央證券登記有限公司
香港灣仔皇后大道東 183 號
合和中心 17 M 樓

## Contact telephone number：

## 聯絡電話號碼：

## Date：

日期：

Notes：
附註：
1．Please complete all your details clearly．If your shares are held in joint names，the shareholder whose name stands first on the register of members of the Company in respect of the joint holding should sign this Reply Form in order to be valid．Any Reply Form with no signature or otherwise incorrectly completed will be void．
請清楚填妥
請清楚填妥 閣下之所有資料。如屬聯名股東，則本回條須由就有關聯名持股名列於本公司股東名冊上首位之股東簽署，方為有效。任何回條若末有簽署或在其他方面填舄不正碓，則本回條得會作廢。
2．If the Company does not receive this Reply Form or receive a response indicating your objection by 25 May 2020，you are deemed to have elected the Website Version．We will then send the Company＇s printed notification letter by post to your address appearing in the register of members of the Company maintained by the Company＇s share registrar or an email notification to your email address as indicated above when Corporate Communications are published on the Company＇s website and the HKEX website．
倘若本公司於2020年5月25日仍末收到閣下的回條或閣下表示反粒的回要，冊列示的地加郵奇通知信囦予 閣下或發電郍通知至以上所示的電郵地地。
3．By selecting the Website Version i．e．to read Corporate Communications publ
3．By selecting the Website Version i．e．to read Corporate Communications published on the Company＇s website and the HKEX website in place of receiving printed copies you have expressly consented to waive the right

4．The above instruction will apply to all future Corporate Communications to be sent to shareholders of the Company until you send a request by reasonable notice in writing to the Company c／o the Company＇s share registrar， Computershare Hong Kong Investor Services Limited， 17 M Floor，Hopewell Centre， 183 Queen＇s Road East，Wanchai，Hong Kong or send an email to the Company＇s share registrar at aia．ecom＠computershare．com．hk to
change your choice of language and／or means of receipt of the Corporate Communications．
上述指示適用於將來寄發予本公司股束之所有公司通訊，直至 閉下透過本公司證券登記處，香港中央證劵登記有限公司，地址為香港灣仔皇后大道束 183 號合和中心 $17 M$ 樓，或以電郵方式發送至 aia．ecom＠computershare．com．hk 予本公司證券登記處向本公司彪交合理書面通知，要求更改 閣下收取公司通訊之語言及／或方式的選擇。
5．For the avoidance of doubt，the Company does not accept any other instructions given on this Reply Form．
＊Untess therwise specified Corporate Com．cations refer to
Unless otherwise specified，Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities，including but not limited to the annual report，interim report，notice of meeting，circular and proxy form．
除非另有註明，公司通訊乃指本公司已發出或將予發出以供其任何券的持有人参照或採取行動的任何文件，其中包括但不限於年報，中期報告，會議通告，通函及代表委任表格。

PERSONAL INFORMATION COLLECTION STATEMENT
收集個人資料聲明
（i）＂Personal Data＂in this statement has the same meaning as＂personal data＂in the Personal Data（Privacy）Ordinance，Chapter 486 of the Laws of Hong Kong（＂PDPO＂）．

（ii）Your Personal Data provided in this Reply Form will be used in connection with processing your request in respect of language and／or means of receiving Corporate Communications．Your supply of Personal Data to the Company is on a voluntary basis．In case of a failure to provide sufficient information，the Company may not be able to process your instructions and／or requests as stated in this Reply Form

（iii）小及／或要求。
（iii）Your Personal Data may be disclosed or trancferred by the Company to its retained for such period as may be necessary for our verification and record purposes．
本公司可就任何所説明的用途或在法例規定的情況下，將 閣下的個人資料披露或䡜移給本公司的附屬公司，證券登記處，及／或其他公司或團體，並將在適當期間保留該等個人資料作核買及紀錄用途。
（iv）You have the right to request access to and／or correction of your Personal Data in accordance with the provisions of the PDPO．Any such request for access to and／or correction of your Personal Data should be in writing，by mail to the Personal Data Privacy Officer of Computershare Hong Kong Investor Services Limited at 17M Floor，Hopewell Centre， 183 Queen＇s Road East，Wanchai，Hong Kong or by email at hkinfo＠computershare．com．hk．
閣下有權根據《私㺊條例》的條文查関及／或修改 閣下的個人資料。任何該等查関及／或修改個人資料的要求均須以書面方式郵奇至香巷中央證券登記有限公司（地址為香港仔皇后大道東183號合和中灾17M樓）向個人資料私锶主任提出，或電郵至hkinfo＠computershare．com．hk

Mailing Label 郵寄標籤
Computershare Hong Kong Investor Services Limited
香港中央證券登記有限公司
Freepost No．簡便回郵號碼：37
Hong Kong 香港

Please cut the mailing label and stick it on an envelope to return this form to us．
No postage is necessary if posted in Hong Kong．
當 閣下寄回此表格時，請將郵寄標籤剪貼於信封上。如在本港投寄，閣下無需支付郵費或貼上郵票。

Get in touch with us 與我們聯繫
 Rate our service


