

(Incorporated in Hong Kong with limited liability)
Stock Code: 1299

17 September 2018

Dear Sir or Madam,

Letter to New Registered Shareholders

- Election of Languages and Means of Receipt of Corporate Communications

We are pleased to enclose the interim report 2018 (in both English and Chinese) of AIA Group Limited (the "Company") for your attention.

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited and the articles of association of the Company, the shareholders of the Company (the "Shareholders") may elect (i) to receive the Corporate Communications (Note) in printed form, in English and/or Chinese (the "Printed Version") or (ii) to read the Corporate Communications published on the Company's website at www.aia.com and Hong Kong Exchanges and Clearing Limited's website at www.hkexnews.hk (the "HKEx website") (the "Website Version").

You are encouraged to elect to receive the Website Version which is environmentally friendly and also reduces printing and distribution costs. To make your election, please complete and sign the enclosed reply form (the "Reply Form") and return it to the Company c/o the Company's share registrar, Computershare Hong Kong Investor Services Limited (the "Share Registrar") at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong, by post using the mailing label at the bottom of the Reply Form (a stamp is not required if posted in Hong Kong) or by hand delivery. The Reply Form may also be downloaded from the Company's website or the HKEx website.

If the Company does not receive your duly completed and signed Reply Form or receives no response from you indicating your objection to receive the Corporate Communications through the Website Version by 15 October 2018, you are deemed to have elected the Website Version instead of the Printed Version.

If you have elected (or are deemed to have elected) the Website Version, the Company will, on the same day when the Printed Version is mailed, notify you of the publication of such Corporate Communications on the Company's website and the HKEx website by email or, if no email address is provided, by post to your address as appearing in the Company's register of members.

You may send a request at any time by reasonable notice in writing to the Company c/o the Share Registrar or via email at aia.ecom@computershare.com.hk or write to the Share Registrar to change your choice of English or Chinese language or means of receipt of the Corporate Communications even if you have elected (or are deemed to have elected) to receive all Corporate Communications by the Website Version or the Printed Version. The Company will promptly, upon your request, send the Corporate Communications of your chosen language to you in printed form free of charge.

Please note that printed copies of the English and Chinese versions of all Corporate Communications will be available from the Company or the Share Registrar on request, and both versions will also be available on the Company's website at www.aia.com and the HKEx website.

Should you have any queries in relation to this letter, please call the enquiry hotline of the Share Registrar at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays or send an email to aia.ecom@computershare.com.hk.

Yours faithfully, **AIA Group Limited**

Note: Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the report of the directors and annual accounts together with the auditor's report, interim report, notice of meeting, listing document, circular and proxy form.

回條 REPLY FORM

友邦保險控股有限公司(「本公司」)

經香港中央證券登記有限公司

香港灣仔皇后大道東183號

(股份代號:1299)

合和中心17M樓

To: AIA Group Limited (the "Company")

(Stock Code: 1299)

c/o Computershare Hong Kong Investor Services Limited 17M Floor, Hopewell Centre,

183 Queen's Road East, Wanchai, Hong Kong

I/We would like to receive the Corporate Communications* in the manner indicated below:

本人/吾等欲以下列方式收取公司通訊*

nark "X" in ONLY ONE of the following boxes) 下列 其中一個 空格內劃上「 X 」號)
by electronic means through the Company's website (<u>www.aia.com</u>) (instead of printed version) with a notification letter mailed to my/our address when the Corpor Compunications are published. OR

Communications are published; OR
型 閱覽於本公司網站(<u>www.aia.com</u>)發佈的公司通訊網上版本,以代替印刷本,並在公司通訊刊發時郵寄通知信函至本人/吾等的地址; 或
to receive the printed English version of all Corporate Communications ONLY; OR 僅收取所有公司通訊的 英文印刷本 ;或
to receive the printed Chinese version of all Corporate Communications ONLY; OR 僅收取所有公司通訊的中文印刷本;或
to receive both the printed English and Chinese versions of all Corporate Communications; OR 收取所有公司通訊的 英文及中文印刷本 ;或
by electronic means through the Company's website (<u>www.aia.com</u>) (instead of printed version) with an email notification to the following email address when the
Corporate Communications are published. 閱覽於本公司網站(<u>www.aia.com)</u> 發佈的公司通訊網上版本,以代替印刷本,並在公司通訊刊發時發送電郵通知至以下的電郵地址。
Email Address 로 돼 바 나

電郵地址																									
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Signature: 簽名: Contact telephone number: 聯絡電話號碼

Name: 姓名:

Date: 日期:

Notes 附註

- Please complete all your details clearly. 請清楚填妥 閣下的所有資料。
- 關闭競學 關戶的所有資料。
 If the Company does not receive this Reply Form or receive a response indicating your objection by 15 October 2018, you are deemed to have elected to receive the Website Version. We will then send the Company's printed notification letter by post to your address appearing in the register of members of the Company maintained by the Company's share registrar or an email notification to your email address as indicated above when the Corporate Communications are published on the Company's website and the HKEx website.

 佛若本公司於蘇至2018年10月15日止尚未被到本国條或未收到 關下表示反對的回覆。關下將被視作選擇收取網上版本。本公司將在公司遞訊登載於本公司網站及香港交易所網站時根據本公司證券登記處所存置的本公司股本公司股東名爾所示地址總轄通知信息的印刷本子 關下或發送電遞超至以上所示的電郵地址。

 By selecting the Website Version (i.e. to read the Corporate Communications published on the Company's website and the HKEx website in place of receiving printed copies), you have expressly consented to waive the right to
- receive the Corporate Communications in printed form. 在選擇網上版本(即閱覽於本公司網站及香港交易所網站登載的公司通訊以代替收取印刷本)後, 閣下已明示同意放棄收取公司通訊印刷本的權利。
- Company's share registrar, Computershare Hong Kong Investor Services Limited, 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong; or send an email to the Company's share registrar at aia.ecom@computershare.com.hk.
 上连指示將總用於奇發子本公司股東的日後所有公司繼訊,直至 關下透過本公司總券登記處香港中央證券登記倉存限公司,地址為香港灣行皇后大道東183號合和中心17M樓,向本公司轉券登記倉好把選擇為止。
 常影车油a.ecom@computershare.com.hk.
 Factorial Company of the Company of the Company of the Company's share registrar. Such notice may also be sent via email to aia.ecom@computershare.com.hk.
 股東有權隨時送過本公司證券登記處向本公司證券登記處向本公司證券登記處的本國報知,要求更改收取公司通訊的語言版本或收取方式的選擇。股東亦可透過電郵發送更改遞知至aia.ecom@computershare.com.hk。
 For the avoidance of doubt, the Company does not accept any other instructions given on this form.
 為免存疑,任何在本回條上的額外指示,本公司將不予受理。

- Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the report of the directors and annual accounts together with the auditor's report, interim report, notice of meeting, listing document, circular and proxy form. 公司通訊乃指本公司已發出或將予發出以供其任何證券的持有人參照或採取行動的任何文件,其中包括但不限於董事會報告及年度賬目連同核數節報告、中期報告、會議通告、上市文件、通函及代表委任表格。

PERSONAL INFORMATION COLLECTION STATEMENT

- 個人資料春明

 "Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO").

 本聲明中所指的「個人資料」與香港法例第486章 (個人資料(私聽 條例)「(私聽條例)」中「個人資料」的涵義相同。

 Your Personal Data provided in this form will be used in connection with processing your request for obtaining the relevant Corporate Communications. Your supply of Personal Data to the Company is on a voluntary basis. In case of a failure to provide sufficient information, the Company may not be able to process your instructions and/or requests as stated in this form.

 阅下於本回條所提供的個人資料將用以處理 阅下要求素取相關公司通訊的指示。 阅下是自顧向本公司提供個人資料。者 阅下未能提供足夠資料,本公司可能無法處理 阅下在本回條上所述的指示及 文要求。
 Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, its share registrar, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will be retained for such period as may be necessary for our verification and record purposes.

 本公司可就任何所說明的用途或在法例规定的情况下,將 阅下的個人資料披露或轉移給本公司的附屬公司、證券登記處、及/或其他公司或閱體,並將在適當期間保留該等個人資料作核實及足錄用途。
 You have the right to request access to and/or correction of your Personal Data the provided and the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data the in writing, by mail to the Personal Data Privacy Officer of Computershare Hong Kong Investor Services Limited at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong or by email to hkinfo@computershare.com.hk.

 阅下有權根據《私廳條例》的條文查閱及/或修改 阅下的個人資料。任何該等查閱及/或修改個人資料的要求均須以書面方式郵寄至香港中央證券登記有限公司(地址為香港兩行皇后大道東183號合和中心17M樓)向個人資料系列。在經費を配信,以及時間方式郵客至香港中央證券登記有限公司(地址為香港兩行皇后大道東183號合和中心17M樓)向個人資料系列。在經費工程的中心17M樓)有個人資料系列。在經費工程的中心17M樓)有個人資料系列。在經費工程的中心17M樓)有個人資料系列。在經費工程的中心17M模的中心17M使用的17ML表面的中心17ML表面的中心17ML表面的中心17ML表面的中心17ML表面的中心17M

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郵寄標籤 MAILING LABEL

香港中央證券登記有限公司

Computershare Hong Kong Investor Services Limited 簡便回郵號碼 Freepost No. 37 香港 Hong Kong

閣下寄回本回條時,請將郵寄標籤剪貼於信封上。 如在本港投寄毋須貼上郵票。 Please cut the mailing label and stick it on the envelope

to return this Reply Form to us. No postage is necessary if posted in Hong Kong.