

# AIA Group Limited 友邦保險控股有限公司

(Incorporated in Hong Kong with limited liability) Stock Code: 1299

14 August 2017

Dear Sir or Madam,

### **Letter to New Registered Shareholders**

- Election of Languages and Means of Receipt of Corporate Communications

We are pleased to enclose the interim report 2017 (in both English and Chinese) of AIA Group Limited (the "Company") for your attention.

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the "Hong Kong Stock Exchange") and the articles of association of the Company, the shareholders of the Company (the "Shareholders") may elect (i) to receive the Corporate Communications (Note) in printed form, in English and/or Chinese (the "Printed Version") or (ii) to read the Corporate Communications published on the Company's website at <a href="www.aia.com">www.aia.com</a> and the Hong Kong Stock Exchange's website at <a href="www.hkexnews.hk">www.hkexnews.hk</a> (the "HKEx website") (the "Website Version").

You are encouraged to elect to receive the Website Version which is environmentally friendly and also reduces printing and distribution costs. To make your election, please complete and sign the enclosed reply form ("Reply Form") and return it to the Company c/o the Company's share registrar, Computershare Hong Kong Investor Services Limited (the "Share Registrar") at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong by post using the mailing label at the bottom of the Reply Form (a stamp is not needed if posted in Hong Kong) or by hand delivery. The Reply Form may also be downloaded from the Company's website or the HKEx website.

If the Company does not receive your duly completed and signed Reply Form or receives no response from you indicating your objection to receive the Corporate Communications through the Website Version by 14 September 2017, you are deemed to have elected the Website Version instead of the Printed Version.

If you have elected (or are deemed to have elected) the Website Version, the Company will, on the same day when the Printed Version is mailed, notify you of the publication of such Corporate Communications on the Company's website and the HKEx website by email or, if no email address is provided, by post to your address as appearing in the Company's register of members.

You may send a request at any time by reasonable notice in writing to the Company c/o the Share Registrar or via email at <a href="mailto:aia.ecom@computershare.com.hk">aia.ecom@computershare.com.hk</a> or write to the Share Registrar to change your choice of English or Chinese language or means of receipt of the Corporate Communications even if you have elected (or are deemed to have elected) to receive all Corporate Communications through the Website Version, the Company will promptly, upon your request, send the Corporate Communications to you in printed form free of charge.

Please note that printed copies of the English and Chinese versions of all Corporate Communications will be available from the Company or the Share Registrar on request, and both versions will also be available on the Company's website at <a href="https://www.aia.com">www.aia.com</a> and the HKEx website.

Should you have any queries in relation to this letter, please call the enquiry hotline of the Share Registrar at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays or send an email to <a href="mailto:aia.ecom@computershare.com.hk">aia.ecom@computershare.com.hk</a>.

Yours faithfully, **AIA Group Limited** 

Note: Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the report of the directors and annual accounts together with the auditor's report, interim report, notice of meeting, listing document, circular and proxy form.

# REPLY FORM 回條

To: AIA Group Limited (the "Company")

(Stock Code: 1299)

c/o Computershare Hong Kong Investor Services Limited 17M Floor, Hopewell Centre,

183 Queen's Road East, Wanchai, Hong Kong

友邦保險控股有限公司(「本公司」) (股份代號:1299)

經香港中央證券登記有限公司 香港灣仔皇后大道東 183 號 合和中心 17M 樓

I/We would like to receive the Corporate Communications\* in the manner indicated below:

本人/我們欲以下列方式收取公司通訊\*:

| (Please mark "X" in | ONLY ONE of the followin | g boxes)     |
|---------------------|--------------------------|--------------|
| (請從下列選擇中,           | 僅在其中一個空格內劃上「             | <b>X</b> 」號) |

|                     | by electronic means through the Company's website ( <a href="www.aia.com">www.aia.com</a> ) (instead of printed version) with a notification letter mailed to my/our address when the Corporate Communications are published; <b>OR</b> 閲覽本公司網站( <a href="www.aia.com">www.aia.com</a> )發表之公司通訊網上版本,以代替印刷本,並在公司通訊刊發時郵寄通知信函至本人/我們的地址; <b>或</b>  |
|---------------------|--|
|                     | to receive the <b>printed English version</b> of all Corporate Communications ONLY; <b>OR</b><br>僅收取所有公司通訊的 <b>英文印刷本:或</b>   |
|                     | to receive the <b>printed Chinese version</b> of all Corporate Communications ONLY; <b>OR</b><br>僅收取所有公司通訊的 <b>中文印刷本</b> : <b>或</b>  |
|                     | to receive both the <b>printed English and Chinese versions</b> of all Corporate Communications; <b>OR</b><br>收取所有公司通訊的 <b>英文及中文印刷本:或</b>  |
|                     | by electronic means through the Company's website ( <a href="www.aia.com">www.aia.com</a> ) (instead of printed version) with an email notification to the following email address when the Corporate Communications are published. 閱覽本公司網站( <a href="www.aia.com">www.aia.com</a> )發表之公司通訊網上版本,以代替印刷本,並在公司通訊刊發時通過以下電郵地址收取電郵通知。  |
|                     | Email Address<br>電郵地址  |
| Signati<br>簽名:      | ure: Contact telephone number: 聯絡電話號碼:   |
| Name:<br>姓名:        | Date:<br>日期:   |
| Notes:<br>附註:<br>1. | Please complete all your details clearly.  |
|                     | 請清楚填妥 閣下之所有資料。 If the Company does not receive this Reply Form or receive a response indicating your objection by 14 September 2017, you are deemed to have elected to receive the Website Version. We will then send the Company's printed notification letter by post to your address appearing in the register of members of the Company maintained by the Company's Share Registrar or an email notification to your email address as indicated above when the Corporate Communications are published on the Company's website and the HKEs website.  杨若本公司於 2017 年 9 月 14 日仍未收到 閣下的回條或 閣下表示反對的回覆,閣下表示反對的回覆,閣下務被視作選擇收取銀上版本。本公司將在公司總訊登載於本公司總站及聯交所網站後根據本公司總券登記處所存置本公司股東名冊列示的地址郵寄通知信節的印刷本予閣下或黃電郵至以上所示的電郵地址。   |
|                     | By selecting the Website Version i.e. to read the Corporate Communications published on the Company's website and the HKEx website in place of receiving printed copies, you have expressly consented to waive the right to receive the Corporate Communications in printed form.  在选择模型上标《 旧制度性本次 同期站及静文所揭达登载的公司通訊)以代替收取印刷本後, 閣下已明示同意放棄收取公司通訊印刷本的權利。  |
|                     | If your shares are held in joint names, the shareholder whose name stands first on the register of members of the Company in respect of the joint holding should sign this Reply Form in order to be valid.<br>知屬聯名股東,則本回條項由或有關聯名特徵名列於本公司股東名冊上首位之股東簽署,方為有效。  |
|                     | The above instruction will apply to all future Corporate Communications to be sent to Shareholders of the Company until you notify otherwise by reasonable notice in writing to the Company's Share Registrar, Computershare Hong Kong Investor Services Limited, 1/TM Floor, Hopewell Center, 183 Queen's Road East, Wanchai, Hong Kong or send an email to the Company's Share Registrar at <a href="mailto:econ@computershare.com.hk">econ@computershare.com.hk</a> . 上城指示規則於將安本音學學與之所有公司議員,直至 閣下等子会理書通過對子公司議券等品書。《香港中央議券等品書商限公司、  "以上城市法規則保持。大阪市民等、1750年,1750年 |

Shareholders are entitled to change their choice of language or means of receipt of the Corporate Communications at any time by reasonable notice in writing to the Company's Share Registrar. Such notice may also be sent via email to aia econo® computershare.com.hk. 股東有權腳時發出合理書面通知予本公司證券登記處,要求更改收取公司通訊之語言版本或收取方式的選擇。股東亦可透過電郵發出更改通知至 <u>aia econo® computershare.com.hk</u>。

For the avoidance of doubt, the Company does not accept any other instructions given on this form. 為免存疑,任何在本回條上的額外指示,本公司將不予處理。

Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the report of the directors and annual accounts together with the auditor's report, interim report, notice of meeting, listing document, circular and proxy form.

公司國北八州本公司司曼北京所令爱祖以明史托伊国德劳的特有人类原政家取代贡勤的任何文件,其中包括但不限於董事會報告及年度服目進同核數師報告、中期報告、會議通告、上市文件、通函及代表委任表格。

# PERSONAL INFORMATION COLLECTION STATEMENT

收集個人資料聲明 (i)

- (ii)
- (iii)
- 資料學明
  "Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO").
  本受明中所指的「個人資料」與香港法例第 486 章 (個人資料(私題)條例》(「《私趣條例》)」中「個人資料」的涵義相同。
  Your Personal Data provided in this form will be used in connection with processing your request for obtaining the relevant Corporate Communications. Your supply of Personal Data to the Company is on a voluntary basis. In case of a failure to provide sufficient information, the Company may not be able to process your instructions and/or requests as stated in this form.

  In 下於本回條所提供的個人資料得用以處理 In 下來來取相關公司組記之指示。 In 无是目顧向本公司提供個人資料。若 In 下未能提供足夠資料,本公司可能無法應理 In 下在本回條上所娘的指示及/或要求。
  Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, its share registers, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will be retained for such period as may be necessary for our verification and record purposes.
  本公司可能上的成政的指数设置的建设在资明定的情况下,將 In F的個人資料检查或轉移给本公司的附屬公司、證券登記處、及/或其他公司或團體。並將在通當期間保留該等個人資料作物質及紅線相違。
  You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data should be in writing, by mail to the Personal Data Privacy Officer of Computershare Hong Kong Investor Services Limited at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong or by email to his/fo@computershare.com.hts.

  In Fifted Registry Association of the PDPO Any such request for access to and/or correction of your Personal Data privacy Officer of Computershare Hong Kong Investor Services Limited at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong or by email to his/fo@computershare.com.hts.

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閣下寄回此回條時,請將郵寄標籤剪貼於信封上。

## 如在本港投寄毋須貼上郵票。

Please cut the mailing label and stick it on the envelope to return this Reply Form to us.

No postage is necessary if posted in Hong Kong.



香港中央證券登記有限公司 Computershare Hong Kong Investor Services Limited 簡便回郵號碼 Freepost No. 37 香港 Hong Kong