

AIA Group Limited 友邦保險控股有限公司

(Incorporated in Hong Kong with limited liability) (於香港註冊成立的有限公司)

Stock Code 股份代號:1299

NOTIFICATION LETTER 通知信函

25 March 2013

Dear Non-registered Holder (Note 1),

AIA Group Limited (the "Company")

- Notice of Publication of Annual Report 2012 and other documents

The English and Chinese versions of the 2012 Annual Report, the Circular dated 25 March 2013 and the Proxy Form of the Company are available on the Company's website at www.nkexnews.hk (the "HKEx's website"). You may visit our website or the HKEx's website to view and/or download those documents.

If you want to receive a printed version of the Annual Report 2012, the Circular dated 25 March 2013, the Proxy Form of the Company and all future Corporate Communications (Note 2), please complete the request form (the "Request Form") on the reverse side of this letter and return it to the Company c/o the Company's Share Registrar, Computershare Hong Kong Investor Services Limited by using the mailing label at the bottom of the Request Form (a stamp is not required if posted in Hong Kong) or by hand delivery. The address of the Share Registrar is 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong. The Request Form may also be downloaded from the Company's website or the HKEx's website.

Should you have any queries in relation to this letter, please call the Company's hotline at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m., Monday to Friday, excluding Hong Kong public holidays or send an email to aia.ecom@computershare.com.hk.

Yours faithfully, AIA Group Limited

Notes: (1) This letter is addressed to the Company's Non-registered holder ("Non-registered holder"). Non-registered holder means such person or company whose shares are held in the Central Clearing and Settlement System (CCASS) and who has notified the Company from time to time through Hong Kong Securities Clearing Company Limited to receive Corporate Communications. If you have sold or transferred your shares in the Company, please disregard this letter and the Request Form on the reverse side.

(2) Corporate Communication refers to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the directors' report and annual accounts together with a copy of the auditor's report, the interim report, a notice of meeting, a listing document, a circular and a proxy form.

各位非登記持有人(附註1):

友邦保險控股有限公司(「本公司」) — 2012年報及其他文件之刊發通知

本公司之2012年報、2013年3月25日之通函及代表委任表格的中、英文版本已登載於本公司網站www.aia.com及香港聯合交易所有限公司網站www.hkexnews.hk(「聯交所網站」),請瀏覽本公司網站或聯交所網站以閱覽及/或下載有關文件。

如 閣下欲收取本公司2012年報、2013年3月25日之通函、代表委任表格及所有日後刊發之公司通訊^(附註2)的印刷本,請填妥在本函背面的申請表格(「申請表格」),並使用隨附之郵寄標籤寄回,或親手交回本公司證券登記處香港中央證券登記有限公司(如在香港投寄則無須貼上郵票)以轉交本公司。證券登記處地址為香港灣仔皇后大道東183號合和中心17M樓。申請表格亦可於本公司網站或聯交所網站內下載。

如 閣下對本函內容有任何疑問,請致電本公司熱線(852) 2862 8688,辦公時間為星期一至五(香港公眾假期除外)上午9時正至下午6時正或電郵至<u>aia.ecom@computershare.com.hk</u>。

友邦保險控股有限公司 ^謹啟

2013年3月25日

(2)公司通訊乃指本公司已發出或將予發出以供其任何證券的持有人參照或採取行動的任何文件,其中包括但不限於董事會報告及年度賬目連同核數師報告、中期報告、會議通告、 上市文件、補函及代表委任表格。

REQUEST FORM 申請表格

To: AIA Group Limited (the "Company") (Stock Code: 1299)

> c/o Computershare Hong Kong Investor Services Limited 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong

友邦保險控股有限公司(「公司」) (股份代號:1299) 經香港中央證券登記有限公司 香港灣仔皇后大道東183號 合和中心17M樓

I/We would like to receive the printed version of the Annual Report 2012, the Circular dated 25 March 2013, the Proxy Form and all future Corporate Communications of the Company in the manner as indicated below:

本人/我們希望以下列方式收取公司的2012年報、2013年3月25日之通函、代表委任表格及所有日後刊發之公司通訊:

to receive the printed English version of the above documents ONLY; OR

(Please mark "X" in ONLY ONE of the following boxes)

(請從下列選擇中,僅在其中一個空格內劃上[X]號)

僅收取上述文件的英文印刷本;或

to receive the printed Chinese version of the above documents ONLY; OR 僅收取上述文件的 中文印刷 木; 或
to receive both the printed English and Chinese versions of the above documents. 同時收取上述文件的 英文及中文印刷本 。

簽名: Notes 附註

Signature:

- Please complete all your details clearly.
 - 請 閣下清楚填妥所有資料。
- This letter is addressed to the Company's Non-registered holder ("Non-registered holder"). Non-registered holder means such person or company whose shares are held in the Central Clearing and Settlement System (CCASS) and who has notified the Company from time to time through Hong Kong Securities Clearing Company Limited to receive Corporate
- 此函件乃向公司之非登記持有人(「非登記持有人」)發出。非登記持有人指股份存放於中央結算及交收系統的人士或公司,透過香港中央結算有限公司不時知會公司,希望收到公司通訊。
- Any form with more than one box marked (X), with no box marked (X), with no signature or otherwise incorrectly completed will be void. 如在本表格作出超過一項選擇、或未有作出選擇、或未有簽署、或在其他方面填寫不正確,則本表格將會作廢。

Contact telephone number:

聯絡電話號碼:

- The above instruction will apply to all Corporate Communications to be sent to you until you notify to the Company c/o the Company's Share Registrar, Computershare Hong Kong Investor Services Limited to the contrary or unless you have at anytime ceased to have holdings in the Company 上越指示將適用於發送予 閣下之所有公司通訊,直至 閣下通知公司之證券登記處香港中央證券登記有限公司另外之安排或 閣下任何時候停止持有公司的股份為止。
- For the avoidance of doubt, we do not accept any other instruction given on this Request Form.

為免存疑,任何在本申請表格上的額外指示,公司將不予處理。

PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料聲明

- (i) Personal Data" in these statements has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO"). 本聲明中所指的「個人資料」具有香港法例第486章《個人資料(私隱)條例》(「《私隱條例》」)中「個人資料」的涵義。
- Your supply of Personal Data to the Company is on a voluntary basis. Failure to provide sufficient information, the Company may not be able to process your instructions and/or requests as (ii) 閣下是自願向公司提供個人資料。若 閣下未能提供足夠資料,公司可能無法處理 閣下在本表格上所述的指示及/或要求。
- Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, its share registrar, and/or other companies or bodies for any of the stated purposes, and retained for (iii) such period as may be necessary for our verification and record purposes. 公司可就任何所說明的用途,將 關下的個人資料披露或轉移給公司的附屬公司、證券登記處、及/或其他公司或團體,並將在適當期間保留該等個人資料作核實及紀錄用途。
- You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data should be in writing to the Personal Data Privacy Officer of Computershare Hong Kong Investor Services Limited at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong.
 - 開下有權根據(私隱條例)的條文查閱及/或修改 關下的個人資料。任何該等查閱及/或修改個人資料的要求均須以書面方式向香港中央證券登記有限公司(地址為香港灣仔皇后大道東183號 合和中心17M樓)的個人資料私隱主任提出

閣下寄回此申請表格時,請將郵寄標籤剪貼於信封上。

如在本港投寄毋須貼上郵票。

Please cut the mailing label and stick this on the envelope to return this Request Form to us.

No postage stamp necessary if posted in Hong Kong.

郵寄標籤 MAILING LABEL

Date:

日期:

香港中央證券登記有限公司 Computershare Hong Kong Investor Services Limited 簡便回郵號碼 Freepost No. 37 香港 Hong Kong