



AIA Group Limited
友邦保險控股有限公司
(Incorporated in Hong Kong with limited liability)
Stock Code: 1299

9 April 2021

Dear Sir or Madam,

Letter to New Registered Shareholders

- **Notice of Publication of Annual Report 2020 and Circular dated 9 April 2021 containing Notice of Annual General Meeting together with the Proxy Form of the Company (the “Current Corporate Communications”)**
- **Election of Languages and Means of Receipt of Corporate Communications**

The Annual General Meeting (“2021 AGM”) of AIA Group Limited (the “Company”) will be held at 11:00 a.m. on Thursday, 20 May 2021 at the Grand Ballroom, Lower Level I, Kowloon Shangri-La, 64 Mody Road, Tsim Sha Tsui East, Kowloon, Hong Kong.

In light of the continuing public health risks posed by the Coronavirus Disease 2019 pandemic, the Company strongly encourages shareholders of the Company (“Shareholders”) to appoint the chairman of the 2021 AGM as their proxy to vote according to their indicated voting instructions and to view the 2021 AGM via webcast as an alternative to attending the 2021 AGM in person and discourages Shareholders from attending in person.

Shareholders not attending the 2021 AGM in person may view a live webcast of the 2021 AGM proceedings through the Company’s website at <https://www.aia.com/2021agm> (“AGM Website”). The 2021 AGM webcast will be opened approximately 30 minutes prior to the commencement of the 2021 AGM and can be accessed from any location with access to the internet with a smart phone, tablet device or computer. Please however note that in accordance with the articles of association of the Company, the Shareholders joining the 2021 AGM via webcast will not be counted towards a quorum nor will they be able to cast their votes online.

TO ACCESS THE WEBCAST, PLEASE FOLLOW THE INSTRUCTIONS ON THE AGM WEBSITE AND ENTER THE FOLLOWING PASSCODE.

Passcode: The passcode will be printed on the individual letter to Shareholder

Please keep the passcode in safe custody for use on the day of the 2021 AGM and do not disclose it to any other person.

We are pleased to enclose the Current Corporate Communications (in both English and Chinese) for your attention.

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited and the articles of association of the Company, the shareholders of the Company may elect to receive Corporate Communications^(Note) (i) in printed form, in English and/or Chinese (the “Printed Version”) or (ii) by electronic means through the Company’s website at www.aia.com and Hong Kong Exchanges and Clearing Limited’s website at www.hkexnews.hk (the “HKEX website”) (the “Website Version”).

You are encouraged to elect the Website Version which is environmentally friendly and also reduces printing and distribution costs. To make your election, please complete and sign the enclosed reply form (the “Reply Form”) and return it to the Company c/o the Company’s share registrar, Computershare Hong Kong Investor Services Limited (the “Share Registrar”) at 17M Floor, Hopewell Centre, 183 Queen’s Road East, Wanchai, Hong Kong by post using the mailing label provided at the bottom of the Reply Form or by hand delivery. The Reply Form may also be downloaded from the Company’s website or the HKEX website.

If the Company does not receive your duly completed and signed Reply Form or receives no response from you indicating your objection to access the Corporate Communications through the Website Version by 7 May 2021, you are deemed to have elected the Website Version instead of the Printed Version.

If you have elected (or are deemed to have elected) the Website Version, the Company will, on the same day when the Printed Version is mailed, notify you of the publication of such Corporate Communications on the Company’s website and the HKEX website by email or, if no email address is provided, by post to your address as appearing in the Company’s register of members.

You may send a request at any time by reasonable notice in writing to the Company c/o the Share Registrar or via email at aia.ecom@computershare.com.hk or write to the Share Registrar to change your choice of language and/or means of receipt of Corporate Communications, the Company will promptly, upon your request, send the requested Corporate Communications to you in printed form or by electronic means free of charge.

Please note that printed copies of the English and Chinese versions of all Corporate Communications will be available from the Company or the Share Registrar on request, and both versions will also be available on the Company’s website and the HKEX website.

Should you have any queries in relation to this letter, please call the enquiry hotline of the Share Registrar at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays or send an email to aia.ecom@computershare.com.hk.

Yours faithfully,
AIA Group Limited

Note: Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the annual report, interim report, notice of meeting, circular and proxy form.

REPLY FORM 回條

To: AIA Group Limited (the “Company”)
(Stock Code: 1299)
c/o Computershare Hong Kong Investor Services Limited
17M Floor, Hopewell Centre
183 Queen’s Road East, Wanchai, Hong Kong

致： 友邦保險控股有限公司 (「本公司」)
(股份代號：1299)
經香港中央證券登記有限公司
香港灣仔皇后大道東183號
合和中心17M樓

I/We would like to receive the Corporate Communications* in the manner indicated below:
本人／我們欲以以下列方式收取公司通訊*：

(Please mark “X” in ONLY ONE of the following boxes)
(請從下列選擇中，僅在其中一個空格內劃上「X」號)

- by electronic means through the Company’s website (www.aia.com) (instead of printed version) with a notification letter mailed to my/our address when Corporate Communications are published; OR
閱覽本公司網站(www.aia.com)刊發之公司通訊網上版本，以代替印刷本，並在公司通訊刊發時郵寄通知信函至本人／我們的地址；或
to receive the printed English version of all Corporate Communications ONLY; OR
僅收取所有公司通訊的英文印刷本；或
to receive the printed Chinese version of all Corporate Communications ONLY; OR
僅收取所有公司通訊的中文印刷本；或
to receive both the printed English and Chinese versions of all Corporate Communications; OR
收取所有公司通訊的英文及中文印刷本；或
by electronic means through the Company’s website (www.aia.com) (instead of printed version) with an email notification to the following email address when Corporate Communications are published.
閱覽本公司網站(www.aia.com)刊發之公司通訊網上版本，以代替印刷本，並在公司通訊刊發時通過以下電郵地址收取電郵通知。

Email Address 電郵地址

Signature: 簽名:
Name: 姓名:

Contact telephone number: 聯絡電話號碼:
Date: 日期:

Notes: 附註:

- 1. Please complete all your details clearly. If your shares are held in joint names, the shareholder whose name stands first on the register of members of the Company in respect of the joint holding should sign this Reply Form in order to be valid. Any Reply Form with no signature or otherwise incorrectly completed will be void.
2. If the Company does not receive this Reply Form or receive a response indicating your objection by 7 May 2021, you are deemed to have elected the Website Version. We will then send the Company’s printed notification letter by post to your address appearing on the register of members of the Company maintained by the Company’s share registrar or an email notification to your email address as indicated above when Corporate Communications are published on the Company’s website and the HKEX website.
3. By selecting the Website Version i.e. to read Corporate Communications published on the Company’s website and the HKEX website in place of receiving printed copies, you have expressly consented to waive the right to receive Corporate Communications in printed form.
4. The above instruction will apply to all future Corporate Communications to be sent to shareholders of the Company until you send a request by reasonable notice in writing to the Company c/o the Company’s share registrar, Computershare Hong Kong Investor Services Limited, 17M Floor, Hopewell Centre, 183 Queen’s Road East, Wanchai, Hong Kong or send an email to the Company’s share registrar at aia.ecom@computershare.com.hk to change your choice of language and/or means of receipt of the Corporate Communications.
5. For the avoidance of doubt, the Company does not accept any other instructions given on this Reply Form.
Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the annual report, interim report, notice of meeting, circular and proxy form.

PERSONAL INFORMATION COLLECTION STATEMENT
收集個人資料聲明

- (i) “Personal Data” in this statement has the same meaning as “personal data” in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong (“PDPO”).
(ii) Your Personal Data provided in this Reply Form will be used in connection with processing your request in respect of language and/or means of receiving Corporate Communications. Your supply of Personal Data to the Company is on a voluntary basis.
(iii) Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, its share registrar, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will be retained for such period as may be necessary for our verification and record purposes.
(iv) You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data should be in writing, by mail to the Personal Data Privacy Officer of Computershare Hong Kong Investor Services Limited at 17M Floor, Hopewell Centre, 183 Queen’s Road East, Wanchai, Hong Kong or by email at PrivacyOfficer@computershare.com.hk.

Mailing Label 郵寄標籤
Computershare Hong Kong Investor Services Limited
香港中央證券登記有限公司
Freepost No. 簡便回郵號碼: 37
Hong Kong 香港

Please cut the mailing label and stick it on an envelope to return this form to us.
No postage is necessary if posted in Hong Kong.
當閣下寄回此回條時，請將郵寄標籤剪貼於信封上。
如在本港投寄，閣下無需支付郵費或貼上郵票。

Get in touch with us 與我們聯繫
Send us an enquiry 垂詢
Rate our service 評價
Lodge a complaint 投訴
Contact Us 聯繫我們
www.computershare.com/hk/contact