

15 September 2021

Dear Sir or Madam,

## Letter to New Registered Shareholders Election of Language and Means of Receipt of Corporate Communications

We are pleased to enclose the Interim Report 2021 (in both English and Chinese) of AIA Group Limited (the "Company") for your attention.

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited and the articles of association of the Company, the shareholders of the Company may elect to receive Corporate Communications<sup>(Note)</sup> (i) in printed form, in English and/or Chinese (the "Printed Version") or (ii) by electronic means through the Company's website at <u>www.aia.com</u> and Hong Kong Exchanges and Clearing Limited's website at <u>www.hkexnews.hk</u> (the "HKEx's website") (the "Website Version").

You are encouraged to elect the Website Version which is environmentally friendly and also reduces printing and distribution costs. To make your election, please complete and sign the enclosed reply form (the "Reply Form") and return it to the Company c/o the Company's share registrar, Computershare Hong Kong Investor Services Limited (the "Share Registrar") at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong by post using the mailing label provided at the bottom of the Reply Form or by hand delivery. The Reply Form may also be downloaded from the Company's website or the HKEx's website.

If the Company does not receive your duly completed and signed Reply Form or receives no response from you by 13 October 2021, you are deemed to have elected the Website Version instead of the Printed Version of all future Corporate Communications, and a notification of the posting of Corporate Communications on the Company's website and the HKEx's website will be sent to you by email or, if no email address is provided, by post to your address as it appears on the Company's register of members.

You may send a request at any time to change your choice of language and/or means of receipt of future Corporate Communications by reasonable notice in writing by mail to the Share Registrar or by email to <u>aia.ecom@computershare.com.hk</u>, the Company will promptly, upon your request, send the requested Corporate Communications to you in printed form or by electronic means free of charge.

Please note that printed copies of the English and Chinese versions of all Corporate Communications will be available from the Company or the Share Registrar on request, and both versions will also be available on the Company's website and the HKEx's website.

Should you have any queries in relation to this letter, please call the enquiry hotline of the Share Registrar at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays or send an email to aia.ecom@computershare.com.hk.

Yours faithfully, **AIA Group Limited** 

Note: Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the annual report, interim report, notice of meeting, circular and proxy form.

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<ul> <li>AIA Group Limited (the "Company") (Stock Code: 1299)</li> <li>c/o Computershare Hong Kong Investor Services</li> <li>17M Floor, Hopewell Centre</li> <li>183 Queen's Road East, Wanchai, Hong Kong</li> </ul>	Limited		致	( 終 者	<b>支邦保</b> 股份代 徑香港。 香港灣伯 合和中。	<b>號:1</b> 中央證 仔皇后	<b>299)</b> 券登詞 大道耳	己有限	公司	╗」)				
I/We would like to receive future Corporate Communications* in th 本人/我們欲以下列方式收取日後刊發的公司通訊*: (Please mark "X" in <b>ONLY ONE</b> of the following boxes) (請從下列選擇中,僅在其中一個空格內劃上「X」號)	ne manner as indica	ated below	v:											
<ul> <li>(前夜中方法)中 (国上東中)(国上市)(国上市)(国)</li> <li>to receive the printed English version ONLY; OR 僅收取英文印刷本;或</li> <li>to receive the printed Chinese version ONLY; OR 僅收取中文印刷本;或</li> <li>to receive both the printed English and Chinese vers 收取英文及中文印刷本;或</li> <li>by electronic means through the Company's website (If no email address is provided, a notification letter Communications are published.</li> <li>関党本公司綱站(<u>ww.aia.com</u>)刊發之公司通訊綱上 一封通知信函將郵寄至 關下於本公司股東名冊上月</li> </ul>	( <u>www.aia.com</u> ) (i will be sent by pc 版本,以代替印刷	ost to you	raddress	as it a	appears	on the	Compa	ny's re	gister o	f meml	pers.) wl	hen futi	ure Co	orporate
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<ol> <li>If the Company does not receive this Reply Form or receive a response from posting of Corporate Communications on the Company's website and the Hi indicated above, if any, marked above, if any, marked above, if any, marked above, if any, marked above, if any, and mr Af above, and the Above above and the Above above and the Above above above and the Above a</li></ol>	KEx's website will be s 周下將被視作選擇公 lished on the Company ) 以代替收取印刷本後 to be sent to shareho hare registrar, Compute <u>com.hc</u> 下透過本公司證券 面通知,要求更改 form given on this Reply mts issued or to be issued	ent to you b 司通訊的樂 's website a , 關下已時 Iders of the ershare Hon 影記處, 香 習下收取公言 , Form. ued by the (	y post to ya 了上版本。之 nd the HKE 月確表示同求 Company for 港中央證刻 司通訊之語 Company for	ur addre 本公司將 x's webs 家放棄收 until you estor Ser 等登記看 言及/專	ess as it a 穿根據本公 site) instea (取公司通) u send a r rvices Limi 有限公司 : 或方式的選	opears on う可股東名 d of the p 訊印刷本 if equest to ited, 17M , 地址為 澤子。 or action o	the Com (冊上所) rinted ve 的權利。 change Floor, H 香港灣f of holder	pany's re 顧示的地 rsion, you your cho. opewell C 行皇后大 s of any o	gister of 1 址郵寄或 u have exp ice of lan Centre, 18 : 道東183 of its secu	nembers 發電郵当 pressly co guage an 3 Queen' 號合和中 nrities, in	or by ema. E以上所載 msented to nd/or meau s Road Ea. マル17M樓	il to your 書供的電量 o waive th ns of rece st, Wancha c, 或以書	· email d 郵地址 he right eipt of ai, Hon 電郵方:	uddress as (如有) 通 to receive Corporate g Kong or 式發送至
<ul> <li>PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料聲明</li> <li>"Personal Data" in this statement has the same meaning as "personal data" in 本聲明中所指的「個人資料」與香港法刻算486章《個人資料(私息)條例) 19 Your Personal Data provided in this Reply Form will be used in connectio Company is on a voluntary basis. In case of a failure to provide sufficient in IIII 而下於本印候所提供的個人資料將用以處理 圖下有關接收公司通訊之言 示反人或要求。</li> <li>Your Personal Data may be disclosed or transferred by the Company to its is retained for such period as may be necessary for our verification and record 本公司可靠任何所說明的用違或在法例規定的情况下,將 圖下的個人資料。</li> <li>You have the right to request access to and/or correction of your Person in writing, by mail to the Personal Data Privacy Officer of Computers <u>PrivacyOfficer@computershare.com.hk.</u> 圖下有權根葉《紀確條例》的條文查閱及/ 或修改 圖下的個人資料。任 向個人資料私醫主任提出,或電郵至<u>PrivacyOfficer@computershare.com.hk</u></li> </ul>	(「《私歸條例》」)中「備 n with processing your s百及/或方式的要求 subsidiaries, its share r purposes. 料拔露或轉移給本公司 al Data in accordance hare Hong Kong Inve 何該等查閱及/或修迟	a人資料」的 request in a y may not be o 閣下是 egistrar, and d)的附屬公司 e with the p stor Service	涵義相同。 respect of l able to pro 自顧向本公 //or other cc ]、證券登請 provisions c es Limited	anguage cess you 可提供付 ompanies 已處、及 of the P at 17M	and/or me ur instructi 個人資料 s or bodies 文/或其他 PDPO. Any Floor, He	eans of re ions and/o 。若 閣 s for any o 公司或團 / such rec opewell C	ceiving ( r request 下未能提 of the sta 體,並將 quest for Centre, 1	Corporate s as state 供足夠資 ited purpo 存在適當其 access t 83 Quee	d in this R 料,本公 oses, or w 期間保留 to and/or n's Road	Reply For 司可能集 hen it is 该等個人 correction East, W	m. 無法處理 required to 資料作核實 n of your anchai, He	閣下在本 o do so by 『及紀錄用 Personal ong Kong	×回條上 y law a 目途。 l Data g or by	所述的指 nd will be should be email at
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Computershare Hong Kong Investor Services Limited 香港中央證券登記有限公司						110 H**	南公ゴい	98						
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